



# Sarathak Global Resource Centre (SGRC) Monthly Progress Report – October 2024

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## 1. Summary of Activities and Achievements

### a. Vision in the Dark

- **Number of sessions conducted:** 8
- **Total participants:** 98
- **Notable feedback/changes implemented:** NA

### b. Employment Center

- **Number of participants:** 9
- **Job placements secured:** 12
- **Key activities under Corporate Design:**
  - Business Process Optimization & Recruitment Inclusivity (B-PORT)
  - Disability Understanding & Insights Training (DUIT)
  - Partnerships: Partner desk, Assort Staffing Services Pvt Ltd, Tech Helper

### c. Skill Development Center

- **Ongoing Batches:** 08
- **Number of training sessions:** 46
- **Total attendees:** 167
- **Key topics covered:**

Mock interview sessions addressed subjects including leadership, data entry, team management, warehouse executive responsibilities, goal setting, problem-solving, stress management, CRM, customer service, and communication etiquette. Training also

covered pre-employment skills such as CV preparation, formal/informal greetings, retail, and hospitality basics.

#### **d. EI and Rehabilitation Center**

- **Ongoing Therapies:** 123 online, 114 offline
  - **New Enrollments:** 30
  - **New Partnerships/Activities:**
    - Teaching ADLs: Eating independently, buttoning, unbuttoning
    - Activities: Thera Putty exercises, trampoline jumping
    - Oral Motor Therapy: Facial massaging, sucking, blowing, chewing, biting
    - Education: Identification and naming of body parts, reading, and writing skills
  - **Feedback:** Parents expressed gratitude for the individualized attention and professional care provided by Sarthak's Early Intervention facility. They highlighted improved confidence and developmental milestones achieved by their children.
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## **2. Visitor Statistics**

- **Total visitors this month:** 200
  - **Demographic breakdown:** Ages 18-35, male and female
  - **Peak visiting days/hours:** 10:00 AM to 3:00 PM
  - **Feedback summary:**

Visitors found the "Vision in the Dark" experience transformative and "eye-opening," deepening their understanding of challenges faced by visually impaired individuals. The SGRC team's dedication and expertise were highly appreciated, highlighting the Center's significant impact on PWDs and their families.
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## **3. Key Challenges and Issues**

- **Challenges:**
  - Lack of communication and education gaps hinder students' learning.
  - Network issues prevented some students from joining online classes.
  - Overqualification among certain students led to disinterest in basic content.

- **Actions Taken:**

- Orientation sessions on using G-Meet and Gyansarathi platform were conducted.
  - Mock interviews and interactive learning sessions were organized.
  - Volunteers were invited to enhance engagement.
  - Trainers used screen recording to facilitate catch-up for absentees.
  - Students with unstable connections were encouraged to attend classes at internet cafes.
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#### **4. Upcoming Events and Initiatives**

- **Details of planned activities for the next week:** NA
  - **Special events or guest visits:** NA
  - **Collaboration with other organizations:** NA
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#### **5. Feedback and Suggestions**

- **Visitor Feedback Summary:**  
Guests praised SGRC's innovative and inclusive projects, particularly the "Vision in the Dark" experience. The modern amenities, interactive displays, and PWD-focused job training programs were well-received.